Referral fees

A referral fee is a payment, commission, or other benefit that we may receive from another business for introducing or recommending its services to you. We are committed to being transparent about any such arrangements, including the amount we may receive and whether the company has any affiliation with us. This ensures that you have all the relevant information needed to decide whether to use the recommended service or choose a provider independently.

The referral fees shown do not affect the final amount you pay to the service provider.

Lettings

Service	Company	Declaration	Connection to Peepal	Referral Fee
Referencing	Let Alliance Letting Hub	We use one of these companies to carry out third party referencing services on prospective tenants.	None.	We do not receive any referral fee for tenant referencing services provided by Let Alliance or Letting Hub. However, both companies offer additional products and services for which we may receive commission if purchased by a client. From Letting Hub, we receive a commission of **£120 (incl. VAT)** where a tenant purchases their Professional Guarantor service. From Let Alliance, we receive the following commissions: • **Tenant Insurance:** 20% of the premium on new policies and 10% on renewals. • **Landlord Buildings and Contents Insurance:** 20% of the premium on new policies and 10% on renewals. • **Media Services (Sky/Virgin):** £48 (including VAT) per installation.

Trade Contractors	Various Trade Contractors e.g. plumbers, handyman, gas engineers, electricians, locksmith, etc	We first contact the landlords to confirm whether they have their own contractors, wish to arrange a preferred contractor themselves, or would like us to instruct one of our recommended trade contractors.	None.	We receive a referral fee equivalent to 10% of the labour costs invoiced upon completion of the work.
Inventory Clerks	Various companies	We recommend landlords for an inventory report at the start of a tenancy and a check out report at the end of he tenancy to use these companies.	None.	We receive 10% of the invoiced amount per completed inventory.

Lettings and Sales

Service	Company	Declaration	Connection to Peepal	Referral Fee
EPC	Various companies	We recommend landlords and vendors, if they do not have one valid certificate already, to use the services of these companies.	None.	Depending on the location of the property, we may receive a referral fee equivalent to 10% of the invoiced amount for work completed by our recommended contractors.
Mortgages & Financial Services	Forces Finance Ltd trading as Mortgage Masters	We recommend landlords, vendors, and purchasers who require mortgage and protection policies and home insurance to use this company.	Friends & Family	We do not receive any referral fee from Mortgage Masters. We refer clients to Mortgage Masters where appropriate, and they similarly refer clients to us; however, no fee is paid by either party for such referrals.

Tax	Surya & Co. Limited	We recommend this company to landlords, property vendors, and any clients who require assistance with Self Assessment tax return services.	Friends & Family	We do not receive any referral fee or commission for recommending Surya & Co. We refer clients to Mortgage Masters where appropriate, and they similarly refer clients to us; however, no fee is paid by either party for such referrals.

Sales

Service	Company	Declaration	Connection to Peepal	Referral Fee
Conveyancing services	Various companies	We recommend sellers or potential buyers to use the conveyancing service of these companies.	None	We do not receive any referral fee or commission for recommending any conveyancing companies. We refer clients to them where appropriate, and they similarly refer clients to us; however, no fee is paid by either party for such referrals.